How can I know if the integration of the snipped worked?

Simply check the integration by refreshing your dashboard, if the stipped code was installed successfully you should be able to see data coming in.

What should I do If there's no data coming in?

1. First make sure that js-rum.min.js file is loaded properly in the `<head>` section of your HTML

2. If you are sure the file is there then try to flush all your caches to make sure the HTML updated accordingly

3. Reload the page and wait for everything to be fully loaded. You should then see a POST request to https://rum-collector.jetscale.net/ with all the required data

If you see the POST request but still see no data, the POST to https://rum-collector.jetscale.net/ may be coming from a domain that is not assigned to your account. Jetscale Real User Monitoring saves only beacons that are being sent from the domains of our clients. We do this to avoid spammy data polluting your dashboards.

Please contact our support team to make sure all your sites are properly tracked, you can reach out to us via the LIVE chat that's inside your dashboard, or email us at: support@jetscale.com